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REVIEW

Approaches to improve adherence to pharmacotherapy in patients with schizophrenia

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Purpose: In patients with schizophrenia, nonadherence to prescribed medications increases the risk of patient relapse and hospitalization, key contributors to the costs associated with treatment. The objectives of this review were to evaluate the impact of nonadherence to pharmacotherapy in patients with schizophrenia as it relates to health care professionals, particularly social workers, and to identify effective team approaches to supporting patients based on studies assessing implementation of assertive community treatment teams.

Materials and methods: A systematic review of the medical literature was conducted by searching the Scopus database to identify articles associated with treatment adherence in patients with schizophrenia. Articles included were published from January 1, 2003, through July 15, 2013, were written in English, and reported findings concerning any and all aspects of nonadherence to prescribed treatment in patients with schizophrenia.

Results: Of 92 unique articles identified and formally screened, 47 met the inclusion criteria for the systematic review. The burden of nonadherence in schizophrenia is significant. Factors with the potential to affect adherence include antipsychotic drug class and formulation, patient-specific factors, and family/social support system. There is inconclusive evidence suggesting superior adherence with an atypical versus typical antipsychotic or with a long-acting injectable versus an oral formulation. Patient-specific factors that contribute to adherence include awareness/ denial of illness, cognitive issues, stigma associated with taking medication, substance abuse, access to health care, employment/poverty, and insurance status. Lack of social or family support may adversely affect adherence, necessitating the assistance of health care professionals, such as social workers. Evidence supports the concept that an enhanced team-oriented approach to managing patients with schizophrenia improves adherence and supports corresponding reductions in relapse rates, inpatient admissions, and associated costs.

Conclusion: Optimization of medication and involvement of caregivers are important to promoting adherence. A multidisciplinary team approach may be invaluable in identifying barriers to adherence and helping schizophrenia patients overcome them.

Keywords: medication adherence, schizophrenia, community mental health services, social work, psychiatric

Introduction

A common barrier that precludes health care professionals from helping patients achieve their treatment goals is poor patient adherence to prescribed treatment. Survey data from psychiatrists treating patients with schizophrenia suggest that more than two thirds of patients exhibit at least some level of nonadherence to prescribed medications.1 The most prominent patient-related factors associated with nonadherence in the survey included lack of insight into the need for medication, denial of

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illness, embarrassment, and unsuitable living conditions for compliance. In a patient survey study that was conducted by nurses, the two most prominent barriers to medication adherence were stigma associated with taking medication and adverse drug reactions.² Evidence also suggests that a variety of other factors may play a role in pharmacotherapy nonadherence among patients with schizophrenia, including the drug class prescribed (ie, typical versus atypical antipsychotics),^{3–5} drug formulation (ie, oral versus long-acting injectable [LAI] formulation),⁶ lack of adequate social support,⁷ lack of access to health care,⁸ and concurrent substance abuse.⁹ In patients with schizophrenia, nonadherence to prescribed medication is associated with symptom relapse, increased hospitalizations, and increased health care costs.^{10,11}

Given the prevalence and impact of medication nonadherence, it is important for health care professionals to understand patient barriers to treatment adherence and to be familiar with multidisciplinary treatment-team approaches to overcome these barriers. This article reviews the burden of medication nonadherence among patients with schizophrenia and factors influencing nonadherence, which are critical elements to consider when identifying treatment approaches to optimize schizophrenia patient outcomes. This article also reviews the elements of a multidisciplinary treatment-team approach to optimize treatment adherence. Integrated, multidimensional team approaches to managing patients with schizophrenia - most notably by an assertive community treatment (ACT) team - may help improve adherence and optimize patient outcomes. One of the key principles of ACT team care is medication management,¹² which has the potential to positively affect outcomes associated with nonadherence.

Materials and methods Objectives and design

The first objective of this systematic review was to evaluate the burden of nonadherence to pharmacotherapy in patients with schizophrenia and to identify different factors that may influence nonadherence as they relate to the functions of health care professionals, particularly social workers. In an effort to summarize how and when team members can play a role in helping patients overcome nonadherence, the second objective was to evaluate outcomes from studies in which ACT teams have been implemented and identify effective team approaches to support patients with schizophrenia.

Meta-analyses of primary data were not performed; descriptive summaries of identified articles are provided, with a focus on primary adherence data or adherence-related outcomes/findings. The review was developed using the framework established by the Preferred Reporting Items for Systematic Reviews and Meta-Analyses guidelines.¹³

Literature search and article selection

All articles selected for inclusion were published between January 1, 2003, and July 15, 2013; all articles were published in English. Articles were identified by searching the Scopus database (http://www.scopus.com/home.url) using the following search terms: search 1 – ("adherence" OR "compliance") AND "schizophrenia" AND ("social work" OR "social worker" OR "case manager"); search 2 – "schizophrenia" AND ("assertive community treatment team" OR "ACT team"). Reference lists from articles that were identified using these search terms were also manually searched to identify additional relevant articles that may not have been captured in the original searches; publication date limits imposed on the Scopus search were not employed in the manual search of reference lists.

All articles included in the review were required to present original clinical research, database analyses, survey data, or systematic review findings concerning any and all aspects of nonadherence to prescribed treatment in patients with schizophrenia. There were no restrictions with regard to study designs or types of interventions. All patient-specific data had to have originated from individuals described as having schizophrenia or psychosis. Survey data from nonpatients were permitted, provided that the analysis included direct relevance to nonadherence in patients with schizophrenia or psychosis. All case studies and nonsystematic reviews were excluded.

Results Search results

Search 1 identified 28 articles, of which eleven were considered relevant. Search 2 identified 31 articles, of which two were considered relevant. Manually searching article reference lists identified an additional 34 relevant articles for inclusion (47 total articles included in the review; Figure 1). In the original searches, emphasis was placed on references that considered adherence from the perspective of the social worker or ACT team member. Given the small number of articles identified using the prespecified search terms, the manual search of reference lists of articles identified in the original searches was inclusive of well-designed studies addressing adherence from a broader perspective. Articles selected for inclusion are summarized in Table 1.



Figure I Flow diagram of the different phases of information retrieval.

The burden of nonadherence in patients with schizophrenia

Increased risk of relapse and hospitalization is the most important clinical consequence of patient nonadherence to prescribed schizophrenia medications. In a study of 1,646 patients with schizophrenia hospitalized after a relapse, nonadherence to antipsychotic medication was the most frequently cited reason for hospitalization (58.6%).¹⁴ In a survey of 876 patients with schizophrenia, 57.5% reported incomplete adherence to treatment; patients with complete adherence were significantly less likely to be hospitalized or to visit an emergency room for a mental health reason.¹⁰ In a San Diego Medicaid population (2,801 person-years), nonadherent patients were approximately 2.5-fold more likely to be hospitalized for psychiatric reasons versus adherent patients.¹⁵ In a study of 50 outpatients with schizophrenia who had previously been hospitalized, 52% had discontinued medication during their illness.¹¹ Fifty-one percent of these patients were readmitted to the hospital during their illness; nonadherence to prescribed medication and substance abuse were noted as possible reasons for patient relapse.

In addition to the clinical consequences, nonadherence to antipsychotic medications prescribed for the treatment of schizophrenia accounts for a notable financial burden on the health care system. A 2008 study estimated that there were 121,838 inpatient days attributable to gaps in antipsychotic treatment among Medicaid recipients with schizophrenia,

which corresponded to approximately \$106 million in costs.¹⁶ In a Florida Medicaid population of patients with schizophrenia (n=10,330), there was a significant inverse correlation between adherence and health care costs.¹⁷ The total per-user-per-month costs were higher in patients with negligible adherence (<25%) compared with patients with maximal adherence (75%-100%) for all three medication classes that were evaluated (atypical antipsychotic monotherapy, \$133 higher; typical antipsychotic monotherapy, \$294 higher; atypical and typical antipsychotic combination therapy, \$221 higher).¹⁷ In a San Diego Medicaid population (2,801 person-years), hospital-related costs were significantly higher in nonadherent patients than in adherent patients, although total estimated costs were higher for adherent patients because of increased pharmacy-related expenses.¹⁵ In a UK survey of institutionalized patients receiving antipsychotic medication (N=658), nonadherence was associated with excess inpatient costs of approximately £2,500 per patient per year and excess total service costs of more than £5,000 per patient per year.¹⁸

Factors influencing nonadherence

Given the clinical and economic importance of adherence, it is important to identify and address factors associated with nonadherence to antipsychotic medication, from both the individual patient and societal perspectives. Four primary types of factors were identified: antipsychotic drug class,

Table I	Summary	of references	included	in review
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Study	Study overview	Key findings
Aagaard and Müller-Nielsen ⁴⁰	 2-year case-control study of ACT in 174 patients; majority of patients diagnosed with schizophrenia Adherence not assessed as an outcome measure 	 ACT improved patient functioning and satisfaction with treatment and reduced hospitalizations No improvement in positive or negative symptom control at 24 months
Becker et al ¹⁷	 2-year retrospective intent-to-treat study using Florida Medicaid claims data on 10,330 patients with schizophrenia 	• Adherence and health care costs were inversely correlated
Boardman et al ⁸	 Study of 81 patients with schizophrenia in Australia Assessment was with the Factors Influencing Neuroleptic Medication Taking Scale 	 Most (91%) patients had case managers, including mental health nurses, occupational therapists, psychologists, and social workers; all had medical practitioners, and 86% had a psychiatrist Case managers were the easiest providers to access; psychiatrists were the hardest to access >80% of patients believed that their psychiatrist or case manager had sufficient knowledge to treat them 90% were satisfied with their case manager or psychiatrist, but 16% were dissatisfied with their general practitioner
Chen et al ⁴⁶	 22-week, multicenter, randomized, open-label trial in 199 patients with schizophrenia Reasons for treatment discontinuation were assessed using the Reasons for Antipsychotic Discontinuation/Continuation 	 Persistence with antipsychotic medication was linked with perception of benefits of continued treatment Discontinuation was linked with continued symptoms and adverse events
Cortesi et al ³	 I-year, naturalistic, longitudinal, ambispective (both retrospective and prospective) study of 661 patients with schizophrenia Outcomes included health-related quality of life, demographic data, PANSS, Clinical Global Impression – Severity of Illness, Global Assessment of Functioning, compliance, and attitude toward antipsychotic treatment 	 During follow-up, 23% of patients switched at least once to a different drug class, switched to a combination, or discontinued Atypical antipsychotics were associated with improved persistence (adherence not reported) compared with typical antipsychotics Initiating antipsychotic treatment was associated with improvements in symptoms, function, and health-related
Diaz et al ⁴⁷	 Prospective study of 50 patients with schizophrenia Adherence with two atypical antipsychotics and with typical antipsychotics was compared 	 quality of life Adherence with an atypical antipsychotic was superior to that with a typical agent Secondary analyses revealed that adherence was better with the first atypical agent because of less-frequent dosing rather than because of a difference between drug classes
DiBonaventura et al ¹⁰	 Analysis of data from a cross-sectional nationwide survey of 876 patients with schizophrenia on antipsychotic medication The impact of adverse events on adherence was assessed 	 Nonadherence was associated with symptom relapse and increased hospitalizations
Dolder et al ²¹	 Analysis of claims data on 288 patients with schizophrenia treated in the US Veterans Affairs Healthcare System 	 Adherence to an atypical antipsychotic was significantly higher than with a typical antipsychotic at 6 months but not at 12 months
Farabee et al⁵	 Study using interview data on 150 parolees with schizophrenia in the California Department of Corrections 	 Patients with schizophrenia were four-fold more likely to be adherent if they were prescribed an atypical agent and two-fold more likely if they had a guardian Patients were ten-fold more likely to be adherent if they were prescribed an atypical agent and had a guardian
Gianfrancesco et al ¹⁹	 Analysis of pharmacy claims data on 5,683 patients with schizophrenia 	 Treatment with an atypical antipsychotic was associated with greater adherence during treatment compared with a typical agent
Gilmer et al ¹⁵	 Analysis of claims data on 1,619 patients with schizophrenia 	 There was no significant difference in treatment persistence Nonadherent patients were approximately 2.5-fold more likely to be hospitalized for psychiatric reasons than adherent patients

(Continued)

Table I (Continued)

Study	Study overview	Key findings
Granholm et al43	Retrospective chart review of 50 consecutive	• ACT treatment had a positive effect on hospitalizations
	patients with a substance-abuse disorder and either	Adherence was not assessed as an outcome measure
	schizophrenia, depressive disorder, or bipolar disorder	
	 Patients were treated by an ACT team 	
Hudson et al ²	 Analysis of data on 399 patients with 	 Adverse events were cited more frequently than efficacy
	schizophrenia who participated in the	as a reason for nonadherence
	Schizophrenia Guidelines Project; complete	 Stigma was the most frequently described barrier to
	data were available from 153 patients	adherence
Hudson et al ⁴⁵	 Analysis of 349 patients with schizophrenia who 	• At 6 months, patients receiving the enhanced-treatment
	received a nurse-facilitated enhanced-treatment	strategy were nearly twice as likely to be adherent with
	strategy designed to address barriers to adherence	therapy as those receiving usual care
	or usual care	Patients who were adherent at follow-up had significantly
	• Nurses interviewed patients, completed a checklist	better PANSS scores compared with nonadherent patients
	of nine potential barriers to adherence, and	
	worked with patients to develop strategies	
Karow et al ⁴¹	to improve adherence	• ACT interventions improved actions outcomes at costs
ikai ow et al	 24-month comparison of ACT and standard care in 120 patients with psychosis 	 ACT interventions improved patient outcomes at costs similar to usual care
	 Assessments included PANSS, quality-of-life measures, 	 Superior cost-effectiveness of ACT can only be achieved
	service use, and treatment costs	by preventing hospitalization because outpatient care is
	service use, and treatment costs	more expensive
Kim et al ³⁰	• A cross-sectional survey of 351 patients with	Copayment burden was inversely correlated with adherence
	schizophrenia	
Kirson et al ²⁷	 Meta-analysis of LAIs versus oral antipsychotics in 	• LAIs are superior to oral agents in observational studies
	patients with schizophrenia	but not in randomized controlled trials
		• Adherence to prescribed medication is more tightly
		controlled in a randomized controlled trial, improving
		outcomes compared with a real-world setting
Knapp et al ¹⁸	• National survey data of psychiatric morbidity in the	• Nonadherence was associated with excess inpatient costs
	UK among patients prescribed antipsychotic	of approximately $\pounds 2,500$ /patient/year and excess total
	medication	service costs of more than \pounds 5,000/patient/year
	 Treatment costs in adherent and nonadherent 	
	patients were compared	
Kotzè et al ¹¹	 Naturalistic observational study of 50 patients with 	 Nonadherence with treatment was associated with symptom
	schizophrenia	relapse and increased hospitalizations
	 Relapse rates and hospitalizations were compared 	
	in adherent and nonadherent patients	
Kozuki and	 Descriptive study of 106 patients with psychosis 	 Symptoms measured using the PANSS were the strongest
Schepp ³¹	Outcomes included the Ratings of Medications	predictor of adherence or nonadherence
	Influences Scale and the PANSS	Other factors promoting nonadherence included poverty/
1 . 19		unemployment and opposition from family members
Lang et al ⁹	• Analysis of claims data on 12,032 patients who	• Predictors of nonadherence included newly starting treatment;
	received ≥ 1 antipsychotic prescription before	younger age; substance abuse; and use of a mood stabilizer,
	enrollment and ≥ 1 during follow-up • Study measures included adherence, persistence	antidepressant, anxiolytic, or anticholinergic medication
	 Study measures included adherence, persistence, medication consistency, maximum continuous gap 	 Prescribing an LAI or both typical and atypical antipsychotics was associated with a low risk of nonadherence
	in treatment, and hospitalization	 Predictors of hospitalization included diagnosis of substance
		abuse or another psychosis and nonadherence with therapy
Leucht et al ²⁶	• A systematic review and meta-analysis comparing	 Fewer patients treated with LAI formulations experienced
	depot and oral antipsychotics	relapse or were nonadherent
	 Outcomes included relapse rates, rehospitalizations 	• There was no significant difference in rehospitalization rates
	due to psychopathology, and nonadherence	
Manuel et al ³⁸	 Study evaluating 198 patients with concomitant 	• Patients enrolled in ACT had significantly greater adherence
	psychotic and substance abuse issues to determine	to treatment than those enrolled in standard clinical case
	whether enrollment in ACT or standard clinical	management
	case management affect treatment adherence	

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Study

Olfson¹⁶

Marcus and

McCann et al⁴⁸

McCann et al49

Table I (Continued)

Study of 81 patients with schizophrenia to evaluate

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Key findings
 36.6% of acute inpatient admissions occurred during medication gaps Nationally, approximately 122,000 inpatient days and \$106 million in costs were attributable to gaps in treatment
 Rural patients were more likely to live alone, be involved in religious activities, and indicate that adverse events decreased the likelihood of their taking medication Patients in an urban setting were more likely to feel they had a good relationship with their case manager and have access to health professionals There was no similiary accession between any of these

 There was no significant association between any of these differences and corresponding differences in medication adherence

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- · Accumulated side effects were not associated with medication omission in either men or women
- Medication omission was not associated with any of the seven subscales of the Liverpool University Neuroleptic Side Effect Rating Scale
- There was no significant difference in self-reported adherence between patients with support from significant others and those without such support
- · Integrated housing was associated with more days of stable housing, greater life satisfaction, and greater reductions in psychiatric symptoms
- · Patients on atypical medications were significantly less likely to discontinue an atypical antipsychotic initiated in the previous 3 months or to switch medications
- · Patients on atypical medications were less likely to use concomitant antidepressants and mood stabilizers, but the difference was not significant
- Most (84%) patients with schizophrenia did not receive an LAI
- Patients on LAIs had better medication adherence compared with those on oral agents
- Patients initiating LAIs experienced significantly fewer all-cause and schizophrenia-related hospitalizations and had significantly shorter hospital stays compared with those initiating an oral antipsychotic during a 12-month follow-up period
- In patients without awareness, the leading causes of nonadherence were denial of illness (72%), adverse events (6%), motivational deficit (4%), and lack of family support for taking the medication (3%)
- In patients with awareness, the leading causes were denial of illness (18%), paranoia and substance abuse (12% each), motivational deficit (8%), patient perception of treatment response and cognitive disorientation (7% each), cost of the medication (6%), and stigma and lack of family support for taking the medication (4% each)

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	 the association between side effects and adherence Outcome measure was the Liverpool University Neuroleptic Side Effect Rating Scale
McCann and Lu ³⁴	 Study of 81 patients with schizophrenia to determine whether support from significant others improves adherence Outcome measure was the Factors Influencing Neuroleptic Medication Taking Scale
McHugo et al ⁴²	 Comparison of parallel (community-based) and integrated (dedicated) housing services in 121 adults with serious mental illness (72.7% with a schizophrenia spectrum disorder) who were homeless or at risk of homelessness
Menzin et al ²⁰	 Analysis of medical and pharmacy claims for California Medicaid patients with schizophrenia comparing atypical and typical antipsychotic medications Outcomes included treatment discontinuation and switching, persistence with therapy, and concomitant medications
Offord et al ²⁵	 Retrospective analysis of Medicare-insured patients with schizophrenia who were prescribed an LAI or oral antipsychotic Outcomes included adherence, hospitalizations, and length of hospital stay
Olfson et al ²⁹	 Survey of psychiatrists treating 300 patients with schizophrenia to assess the effects of patient awareness of illness on clinical presentation, management, and course of disease Patients had been under their care for ≥ I year

year and had shown nonadherence at some point

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Table I (Continued)

Study	Study overview	Key findings
Peng et al ⁶	 12-month mirror-image study of claims data for 147 patients with schizophrenia who were switched from an oral to an LAI antipsychotic Outcome measures included medication-possession ratio, hospitalizations, and direct treatment costs 	 Switching to an LAI increased medication-possession ratios from 36.8% to 60.3% over 6 months compared with the 6 months before the switch The proportion of patients with hospitalizations decreased from 49.7% to 22.4% Mean direct treatment costs decreased significantly from \$11,111 to \$7,884
Petersen et al ³⁹	 Randomized controlled trial comparing an integrated treatment approach to standard treatment in 547 patients with first-episode schizophrenia The integrated intervention consisted of ACT enhanced by greater family involvement and social skills training Outcomes included treatment adherence and positive and negative symptom scores 	 During I year of treatment, patients receiving integrated treatment were significantly less likely to discontinue treatment than those receiving standard care (8% versus 22%) Positive and negative symptoms were both significantly better with the integrated treatment compared with standard care
Purvis et al ²⁸	• 3-month retrospective study of 53 patients with schizophrenia initiating risperidone LAI and then transitioning from an inpatient state hospital to an outpatient community mental health center	 Only 24% of patients received all six scheduled bimonthly injections 59% of patients who initiated treatment as inpatients did not receive a single injection following discharge
Rabinovitch et al ⁷	 Study of 100 consecutive patients with schizophrenia Outcomes included adherence, patient demographic and clinical characteristics, and level of social support 	 56 patients (54.9%) were deemed adherent with treatment (≥76% of doses) Nonadherent patients were less likely to have received good social support and were more likely to be single
Rabinovitch et al ³³	 6-month study of 81 patients with first-episode schizophrenia Outcomes included adherence and Multidimensional Scale of Perceived Social Support 	• Medication adherence was positively correlated with level of social support at baseline and months 1, 2, and 4
Rodrigo et al ⁴⁴	 Prospective interventional cohort study of 50 patients with schizophrenia The intervention was to develop a close liaison between the patient/family and MHDOs who functioned as psychiatric social workers MHDOs conducted frequent in-person (at the clinic and patient's home) and telephone follow-up and assessed patients for ongoing problems and solutions to be administered by a multidisciplinary team 	 Patients receiving the intervention had better clinic attendance and fewer relapses, and they were less likely to discontinue treatment The numbers needed to treat to prevent a single relapse or discontinuation were 12.5 and 5, respectively
Rummel-Kluge et al ¹	 A survey of 699 psychiatrists treating 5,729 patients with schizophrenia Psychiatrists rated patient adherence and factors associated with nonadherence 	 68% of patients were rated as having partial compliance The most common causes of nonadherence were lack of insight into disease (66%), denial of disease (63%), embarrassment at taking medication (62%), and living conditions not suitable for compliance (46%) 62% needed someone to remind them to take their medication, 55% had cognitive problems, and 34% were believed to have substance-abuse issues
San et al ¹⁴	 An epidemiologic, multicenter, noninterventional study to identify sociodemographic, clinical, and treatment characteristics associated with relapse in schizophrenia Data were collected from 291 psychiatrists treating a total of 1,646 patients for the 3 years before study enrollment and during 12 months of follow-up 	 The leading cause of hospitalization for relapse was nonadherence (58.6%) Adherence with treatment during the 3 years before admission was highest in patients treated with LAI atypical antipsychotics (41.9%), followed by LAI typical antipsychotics (34.7%), oral atypical antipsychotics (25.8%), and oral typical antipsychotics (22.4%) Prescribing of LAIs and atypical agents increased following discharge, but 38.6% of patients relapsed during the 12 months after hospital discharge, with no difference according to drug class or formulation

(Continued)

Table I (Continued)

Study	Study overview	Key findings
Stroup et al ⁵⁰	• Summary of the revised Schizophrenia Patient Outcomes Research Team recommendations for the management of patients with schizophrenia	 Although there is no definitive evidence that atypical antipsychotics are superior to typical agents in acute efficacy it is hoped that improved tolerability will improve adherence and justify their higher costs
		 The guidelines strongly advocate use of LAIs in patients at risk of nonadherence but acknowledge that it may be difficult to transition stabilized patients to a regimen they find painful or inconvenient
Valenstein et al ³⁷	 Analysis of 24-month adherence in 763 patients with schizophrenia treated using an ACT approach The primary outcome was medication-possession ratio 	 Patients receiving ACT were more than twice as likely as those receiving usual care to have >80% adherence Depending on the time point, adherence in the ACT group was 73%-81%, compared with 54%-60% with non-ACT
Velligan et al ²²	• Survey data were collected from an expert panel (n=41 completed the survey) on addressing adherence problems in patients with persistent mental illness using a 9-point scale	 treatment Decreasing dose frequency may improve adherence, but patient preference may be a more important determinant of adherence There is little conclusive evidence that atypical antipsychotics
Weiss et al ³⁶	 Cross-sectional, longitudinal, prospective study of 162 patients with schizophrenia Variables related to nonadherence were explored using Spearman and Kendall correlation coefficients Cox regression analyses were conducted to identify 	 improve adherence compared with typical agents Difficulties with adherence were significantly associated with low Global Assessment of Functioning Scale score, substance use, and a weaker working alliance with a therapist Factors associated with good adherence were a good working alliance with a physician, higher global functioning,
West et al ²³	 factors associated with adherence Survey of 534 psychiatrists about treating patients with schizophrenia who were nonadherent with an oral antipsychotic in the previous year Psychiatrists reported on their use of depot antipsychotics Multiple regression analyses were performed to assess associations between individual variables and depot antipsychotic prescribing 	 and use of the atypical antipsychotic clozapine Only 17.6% of patients were started on a depot antipsychotic Depot antipsychotic prescribing was related to living in a mental health residence, recent homelessness, having public insurance, recent inpatient admission attributed to nonadherence, longer duration of nonadherence, and average to above-average intelligence Depot prescribing was negatively associated with use of atypical antipsychotics and use of other psychotropic medications
Wilk et al ³⁵	 A survey of psychiatrists treating a total of 310 patients stratified according to level of family contact Multiple logistic regression analyses were performed to examine differences in adherence between patients with high and low levels of family contact 	 Patients with high and low levels of family contact did not differ with respect to duration of nonadherence or the frequency of treatment discontinuations or hospitalizations due to nonadherence Patients with extensive family contact were, however, more likely to change medication in response to nonadherence Psychiatrists treating patients with extensive family contact were more likely to use psychological, behavioral, and
Zeber et al ³²	 Analyses of data from the National Psychosis Registry for patients with schizophrenia treated through the US Department of Veterans Affairs Longitudinal mixed models were used to compare adherence in patients subject to copays (n=40,654) and those not subject to copays (n=39,983) 	 family-oriented interventions to improve outcomes Prescriptions, total and medical fills, were similar between groups However, after an 8% increase in copays, utilization growth slowed significantly in the copay group compared with the noncopay group The copay group was 5% more likely to have a hospitalization after the increase
Zhu et al ²⁴	 Analysis of 3-year data from a prospective, nonrandomized, noninterventional, multisite study of 299 patients with schizophrenia Time to all-cause discontinuation was compared in patients prescribed an oral typical antipsychotic versus those prescribed depot formulations of the same agents 	 Mean (± standard deviation) time to treatment discontinuation of a depot formulation antipsychotic was significantly longer than with an oral formulation (292±106 days versus 270±108 days, P<0.01) Patients receiving a depot formulation were twice as likely to continue treatment (hazard ratio 1.94, 95% confidence interval 1.3–2.9; P<0.001)

Abbreviations: ACT, assertive community treatment; LAI, long-acting injectable; MHDO, mental health development officers; PANSS, Positive and Negative Syndrome Scale.

antipsychotic drug formulation, patient-specific factors, and family and social support system.

Antipsychotic drug class

Some evidence suggests that patients with schizophrenia may be more adherent to atypical antipsychotics than to typical antipsychotics, but the data are inconclusive. In a retrospective claims database analysis (N=5,683), the use of any of four atypical antipsychotics included in the study was associated with significantly higher patient-adjusted medication-possession ratios compared with the use of typical antipsychotics ($P \le 0.049$).¹⁹ However, there was no significant difference between typical and atypical antipsychotics with respect to treatment duration.¹⁹ In a study of 150 parolees on antipsychotic medication, patients prescribed an atypical antipsychotic were four times more likely to be adherent than those prescribed a typical antipsychotic.⁵ In a Florida Medicaid population (N=10,330), the proportion of patients with maximal adherence (75%-100%) was higher in those receiving an atypical antipsychotic (71.7%) compared with those receiving a typical antipsychotic (55.8%).¹⁷ In a study of California Medicaid patients (n=298), fewer patients receiving atypical antipsychotics discontinued treatment during 1 year of follow-up (33%) or switched treatment (18%) than did those receiving typical antipsychotics (58% and 33%, respectively; P < 0.05).²⁰ However, the percentage of days covered with prescribed medication was similar between groups, with both groups possessing their medication for a similar percentage of days (atypical versus typical: 61% versus 58%).

In a naturalistic, longitudinal study of 637 patients with schizophrenia, atypical antipsychotics were associated with improved persistence compared with typical antipsychotics during 1 year of follow-up (402.8 versus 263.0 patient-days), but direct measures of adherence were not made in this study.³ In a study of 341 patients with schizophrenia, adherence was better with atypical than with typical antipsychotics in the short term, but the advantage was not durable.²¹ Patients receiving atypical antipsychotics had a significantly higher compliant fill rate at 6 months (57.4% versus 49.9%, *P*=0.05), but the difference favoring atypical agents was not significant at 12 months (54.9% versus 50.1%, *P*=0.11).²¹

Velligan et al reported the findings of an expert consensus panel convened to evaluate factors affecting treatment adherence and develop recommendations for assessing and addressing adherence problems in patients with serious and persistent mental illness.²² Using a 9-point scale, experts who completed the survey (n=41) rated persistent adverse events as one of the two most important contributors to nonadherence (lack of disease awareness was the other); lack of efficacy and continued symptoms were rated as only slightly less important. While emphasizing the importance of tolerability, the panel also reported that there had been few conclusive data to suggest that atypical antipsychotics had improved treatment adherence by offering improved tolerability versus typical antipsychotics.²²

Antipsychotic drug formulation

Although patients often prefer oral medications over injectable medications, some benefits can be garnered from the use of LAI medications in appropriate patients. LAI antipsychotic formulations require only once- or twice-monthly injections from a physician, compared with daily self-administered doses associated with oral formulations. This less-frequent dosing may improve adherence in some patients and correlate with improved patient outcomes.

Initiation of an LAI prescription has been associated with previous inpatient psychiatric admission due to medication nonadherence.²³ In a 3-year, noninterventional, prospective study of 299 patients with schizophrenia, mean (± standard deviation) time to discontinuation of an LAI was significantly longer than the time to discontinuation with an oral formulation (292 \pm 106 days versus 270 \pm 108 days, P<0.01), and patients receiving an LAI were twice as likely to continue treatment (hazard ratio 1.94, 95% confidence interval [CI] 1.3-2.9; P<0.001).²⁴ In a 12-month mirror-image study, switching patients (N=147) from an oral antipsychotic to an LAI formulation improved medication-possession ratios (from 36.8% to 60.3%), decreased the proportion of patients with psychiatric hospitalizations (from 49.7% to 22.4%), and reduced mean direct costs (from \$11,111 to \$7,884) during the 6 months after versus the 6 months before switching.⁶ In a retrospective database analysis of patients with schizophrenia (N=3,004 commercially insured, n=665 insured by Medicare), those initiating LAIs had significantly higher medication-possession ratios compared with those on oral antipsychotics (commercially insured, 0.67 versus 0.56, respectively [P < 0.001]; Medicare, 0.68 versus 0.59, respectively [P=0.005]). Patients initiating LAIs also experienced significantly fewer all-cause and schizophrenia-related hospitalizations and had significantly shorter hospital stays than those initiating an oral antipsychotic during a 12-month follow-up period.25

Randomized controlled trial (RCT) data generally do not support the notion that LAIs confer improved adherence when compared with oral antipsychotics. In a meta-analysis of five clinical trials comparing LAIs with oral antipsychotics, LAIs provided a numeric but nonsignificant advantage in reducing the relative risk of nonadherence (risk ratio [RR] 0.75, 95% CI 0.37–1.56).²⁶ In a subsequent meta-analysis, LAIs were significantly superior to oral agents in prospective (four studies; RR 0.62, 95% CI 0.48-0.81) and retrospective (four studies; RR 0.56, 95% CI 0.44-0.71) observational studies, but no significant difference was observed between LAIs and oral agents in RCTs (four studies; RR 0.89, 95% CI 0.64–1.22).²⁷ One explanation for this observed difference in results between RCTs and observational studies is that adherence to prescribed medication is more tightly monitored in RCTs, with noncompliant patients often being discontinued before the end of the treatment period. Therefore, ascertaining true differences in adherence between LAIs and oral antipsychotic medications from RCTs poses challenges that may not be present in observational studies.27

Nonetheless, it remains unclear to what extent improved adherence in a real-world setting might improve clinical outcomes. Although LAIs can help some patients improve adherence to treatment, there is still potential for missed doses in an outpatient setting. In a 3-month retrospective study of patients with schizophrenia transitioning from an inpatient hospital setting to an outpatient community mental health center who were prescribed risperidone LAI, only 24% were fully compliant with treatment (ie, received all six of the scheduled risperidone LAI injections).²⁸ Twenty-one of 53 patients (40%) did not receive a single injection following discharge. Regression model analyses indicated that neither an aftercare appointment planned before discharge nor the presence of a case manager/guardian significantly improved patient adherence.

In addition to drug class and formulation, patient preference with regard to dosing frequency may affect adherence to treatment.²² Clinicians should therefore remain flexible when selecting an antipsychotic therapy. Consideration should be given to drug class, formulation, and dosing frequency, while also factoring in individual patient preference and likelihood of adherence to selected treatment.

Patient-specific factors

A variety of patient-specific factors that extend beyond medication effects contribute to patient adherence. In a study of 153 patients treated at US Veterans Affairs Medical Centers, the most common patient-reported barriers to adherence were stigma related to taking medications, adverse drug reactions, forgetting to take medications, and a lack of social support.² In a survey of 699 psychiatrists treating 5,729 patients with schizophrenia, factors associated with partial adherence included a lack of insight into the need for medication (68%), denial of illness (63%–66%), embarrassment about taking medication every day (ie, stigma – 62%), and living conditions unsuitable for adherence (46%).¹ Cognitive problems were reported in 55% of patients, and substance-abuse issues were believed to be present in 34% of patients. Another factor potentially affecting adherence was the fact that 62% of patients in this study required assistance from others to remind them to take their medication.¹

Some patients exhibit a lack of awareness about their illness (anosognosia), which highlights the importance of the need for a personalized approach while implementing strategies to optimize adherence and support patients with schizophrenia. In a study of 300 patients with schizophrenia who had been nonadherent at some point during treatment, 203 (68%) were considered to have awareness of their disease, and 97 (32%) did not.²⁹ Patients with awareness of their disease had periods of nonadherence that were significantly shorter, and they were significantly less likely to discontinue treatment compared with patients lacking disease awareness. The effectiveness (psychiatrist-rated) of several psychological-, behavioral-, or family-related interventions to address nonadherence was better in patients who were aware of their illness compared with those who were unaware.29 It should be noted, however, that in this study, patients with awareness of their illness were also more likely to have other characteristics that may contribute to nonadherence, including substance abuse and sensitivity to the stigma associated with taking antipsychotic medication.²⁹ In the aforementioned study that surveyed 699 psychiatrists,² stigma was the barrier to adherence most frequently described by patients, and research has shown that substance abusers are at a significantly higher risk for medication nonadherence compared with nonusers.9 A team approach to support adherence and overcome barriers to nonadherence is therefore essential in all patients, although the type and intensity of the intervention may vary based on the characteristics of the individual patient.

Several other factors have been identified that may adversely affect patient adherence to antipsychotic medication regimens. Patient access to health care services (affected by geographic location, transportation difficulties, and cultural or language issues) may influence patient adherence to antipsychotic therapy.⁸ Patients with schizophrenia are frequently unemployed and/or in poverty,^{30,31} which may contribute to nonadherence caused by the financial burden of medication (eg, medication copayments).^{30,32} Even small increases in insurance copayments have been associated with declining adherence and corresponding increases in psychiatric hospital admissions.³² Access to LAI antipsychotics has been shown to be influenced by patient insurance status.²³ In this study, patients were more likely to be prescribed LAIs if they were part of a public insurance plan than if they had private insurance.²³

Family and social support system

There are conflicting data concerning the effectiveness of family or other social support systems in improving adherence to antipsychotic medication in patients with schizophrenia. In a study of recent parolees with schizophrenia, adherence was greater in patients with a guardian.⁵ In a study of 100 patients admitted to a specialized early intervention service for treatment of first-episode psychosis, an "infrequent/moderate" social support rating from a case manager was significantly associated with nonadherence compared with a rating of "good support."⁷

In a 6-month Canadian study of 81 patients with first-episode schizophrenia, social support was positively associated with medication adherence at baseline and months 1, 2, and 4 of treatment but not at 5 or 6 months.³³ An Australian study of patients with schizophrenia recruited by community-based case managers (N=81) found no significant correlation between adherence and the support of a significant other.³⁴ National US survey results from physicians treating patients with schizophrenia who had extensive family contact (n=171) and those with low family contact (n=132) found that the groups did not differ significantly with respect to the duration of nonadherence or the frequency with which patients discontinued treatment or were hospitalized following a period of nonadherence.35 However, psychiatrists with patients who had high family contact were more likely to change medication dose in response to nonadherence episodes and were more likely to use psychological, behavioral, and family interventions in treating patients with high family contact. In contrast, psychiatrists with patients who had low family contact were more likely to prescribe an LAI antipsychotic rather than an oral medication or treatments that would require more frequent monitoring to ensure proper administration.35

The conflicting data with regard to the importance of family and social support suggest that closer management from health care professionals may be necessary for some patients with insufficient support systems to overcome issues with nonadherence. Furthermore, it has been shown that some patients' family members may oppose treatment with medication,³¹ making third-party efforts necessary to educate and encourage acceptance of prescribed pharmacotherapy.

Multidimensional treatment to improve adherence

A working alliance between clinicians and patients has been shown to be a strong predictor of medication adherence.³⁶ In a study of 763 Veterans Affairs patients with schizophrenia, patients enrolled in an ACT program were more than twice as likely to have good medication adherence (medicationpossession ratio >80%) compared with those who did not enroll.³⁷Another study evaluating 198 patients with schizophrenia found that those treated in an ACT program were significantly more likely to have adequate adherence (<20% missed medication days) compared with patients receiving standard clinical case management.38 In a study of 547 patients with a first episode of schizophrenia comparing adherence with an ACT program versus standard of care, the ACT group had a significantly lower incidence of "no outpatient visits" (4% versus 15%, respectively; P<0.001), "treatment discontinued for ≥ 1 month" (8% versus 22%; P < 0.001), and "treatment stopped in spite of need" (3% versus 15%; P < 0.001) after 1 year of follow-up.³⁹ After 2 years of follow-up, the differences in these proxy adherence measures continued to be significant for "no outpatient visits" (7% versus 31%; P < 0.001), but not for "treatment discontinued for ≥ 1 month" (12% versus 14%; P=0.06) or "treatment stopped in spite of need" (4% versus 6%; P=0.3). Patients in the ACT group of this study also had better control of positive and negative symptoms, had lower incidence of substance abuse, and were more likely to be living independently. Other studies of ACTs or similar team-treatment approaches have demonstrated positive effects on health status and hospitalizations in patients with schizophrenia but did not specifically evaluate patient adherence.⁴⁰⁻⁴⁴ Therefore, evidence supports the notion that multidisciplinary treatment teams can improve adherence and other associated outcomes for patients with schizophrenia.

Furthermore, data suggest that social workers and nurses have an important role to play in identifying and addressing barriers to adherence as part of a treatment-team framework. An enhanced-treatment intervention strategy was evaluated in 349 patients with schizophrenia treated through the US Veterans Administration.⁴⁵ Research nurses interviewed patients at baseline about nine potential barriers to adherence: 1) memory problems, 2) problems with the medication regimen, 3) the patient's fear of medication, 4) adverse drug reactions, 5) denial of illness, 6) stigma of taking medications, 7) lack of trust in the provider, 8) lack of social support, and 9) other barriers to adherence (anything not included in the previous eight items). After 6 months of treatment with tailored strategies designed to overcome adherence barriers identified in the baseline interview, patients receiving the enhanced intervention were nearly twice as likely to be adherent compared with patients receiving standard care (odds ratio 1.94, 95% CI 1.08–3.48).

Discussion

In patients with schizophrenia, medication compliance is critical to optimal patient functioning and overall health. Nonadherence to antipsychotic medication regimens is associated with increased risk of hospitalizations and treatment costs. Factors that may contribute to nonadherence are related to the drug class and formulation used, patient-related factors (eg, anosognosia, access to health care, comorbid substance abuse), and family/social support. Inconsistent data on the effectiveness of patients' family/social support systems in improving medication adherence suggest that constructive involvement of health care professionals is important for optimizing adherence.

Overcoming nonadherence to medication in patients with schizophrenia is a complex issue that requires consideration of multiple factors that can have differing or additive effects. For example, one study found that treatment with an atypical antipsychotic (versus a typical antipsychotic) and presence of a patient guardian to facilitate drug taking were associated with four-fold and two-fold increases in the likelihood of patient adherence, respectively, but that the combined effect of having both factors was synergistic (a nearly ten-fold increase in the likelihood of adherence).⁵ This suggests that simply prescribing an atypical antipsychotic is insufficient to realize all the advantages associated with a well-chosen option.

A team approach to ensuring patient medication adherence is required, regardless of the efficacy and tolerability of the drug prescribed. Medications may be associated with significant adverse events, but such patient factors as cognitive impairment or sensitivity about the stigma of taking medications for a psychiatric illness may also be barriers to adherence. Other barriers to treatment adherence include issues with transportation, access to care, and ability to afford medication copayments. A team approach allows treatment team members an opportunity not only to address clinical issues but also to help the patient navigate the health care system, as well as overcome logistical obstacles to care. For patients experiencing anosognosia, one study²⁹ concluded that initiation of LAI treatment, daily observation of medications, and psychoeducation of family members were more effective than patient psychological interventions for managing medication nonadherence. In my experience, these techniques can be helpful but should be considered on an individual basis after discussion with the full treatment team, the patient, and caregiver(s).

Data suggest that LAIs can help overcome patient nonadherence to oral formulations in observational or naturalistic trial settings. Although there is the potential for nonadherence in patients receiving LAIs, such nonadherence is immediately apparent because a treating physician must administer the injection, which allows the treatment team to proactively address missed doses. However, the potential benefits of prescribing LAIs to improve adherence remain largely unrealized because the majority (>80%) of patients with schizophrenia receiving antipsychotic treatment do not receive LAI medication.^{23,25} Moreover, despite infrequent dosing, patients prescribed an LAI may have poor adherence due to patient-specific factors, such as embarrassment about the stigma associated with taking psychiatric medication or lack of health insurance. Patients may lack family involvement or social support, or such logistical issues as access to a provider or transportation may limit adherence in patients who are willing to take medication.

An important limitation of the available data concerning nonadherence in patients with schizophrenia is the inconsistency in results relative to trial design. RCTs are the gold standard for assessing treatment effectiveness because they are best suited for controlling potential confounding factors and for eliminating unintended treatment selection bias. However, RCTs may not be ideal for evaluating nonadherence because they do not adequately consider realworld factors. As such, observational (naturalistic) study designs may be more appropriate for evaluating outcomes related to nonadherence. This concept may explain why LAIs have been shown to be superior to oral formulations in observational studies but not RCTs.²⁷

An integrated, multidisciplinary team approach to managing patients with schizophrenia, most notably through ACT teams, has been shown to improve patient outcomes. Through careful patient assessment, a social worker or nurse can identify and address potential barriers to optimizing patient adherence. An interesting finding was evidence suggesting that ACT programs improved adherence and outcomes in patients with first-episode psychosis, which suggests that ACT teams may be a valuable treatment option from the outset of treatment and not simply in patients with demonstrative nonadherence. Nonetheless, most studies of ACT have not focused specifically on treatment adherence as an outcome, making it difficult to draw conclusions about whether improvements are due to increasing adherence or improvements in other areas of care, such as the patient-specific and support-system issues described earlier. Additional studies of ACT and other treatment-team approaches in patients with schizophrenia are warranted and should include adherence as an outcome, with comparisons of adherence when different drug classes and formulations are prescribed.

The specific contribution of social workers to schizophreniatreatment teams also warrants further research. In my experience, social workers play an invaluable role in helping patients overcome challenges related to medication nonadherence. Social workers are specifically trained to help bridge the gap when patients require help resolving treatment problems, attaining support services, overcoming geographic challenges, addressing health disparities, and optimizing the patient-family relationship. However, there is currently a paucity of information in the scientific literature about the extent to which the efforts of social workers are able to enhance the achievement of treatment goals. As such, the treatment-team processes and structures that may be most beneficial to a given patient with schizophrenia remain unclear. Given the many confounding issues that can affect nonadherence in patients with schizophrenia and the inconclusive evidence for some factors (eg, typical versus atypical antipsychotics, LAIs versus oral formulations), the results from studies included in the current review are not necessarily generalizable to all clinical practice decisions. Rather, social workers should have awareness of the various factors that can influence nonadherence for generating educated, patient-specific decisions about treatment goals and options. It is important to note that different study types and patient subpopulations were used for exploring these factors in the current review, and the applicability of findings from these studies must be considered with caution on a case-bycase basis. In the future, it will be important for researchers to examine more closely how social workers and other treatment-team members can most effectively help patients overcome barriers associated with medication nonadherence at each step of the treatment process.

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