

## Introduction

### Description

Due to a browser caching issue, it sometimes happens that new reports do not appear in the list of available reports within a Business Warehouse reporting tab. This document describes how to force your browser to refresh properly, thereby making the new report(s) visible.

## Instructions

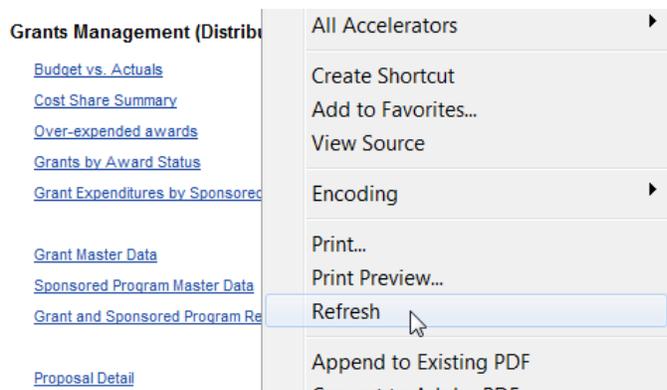
Depending upon the browser you use – currently only Internet Explorer and Firefox are supported – instructions for refreshing the tab report list are slightly different.

### Internet Explorer

Within the folder that is not displaying the link to the new report(s):



Right click somewhere in the white space near the report names.



In the context menu that appears, click "Refresh".

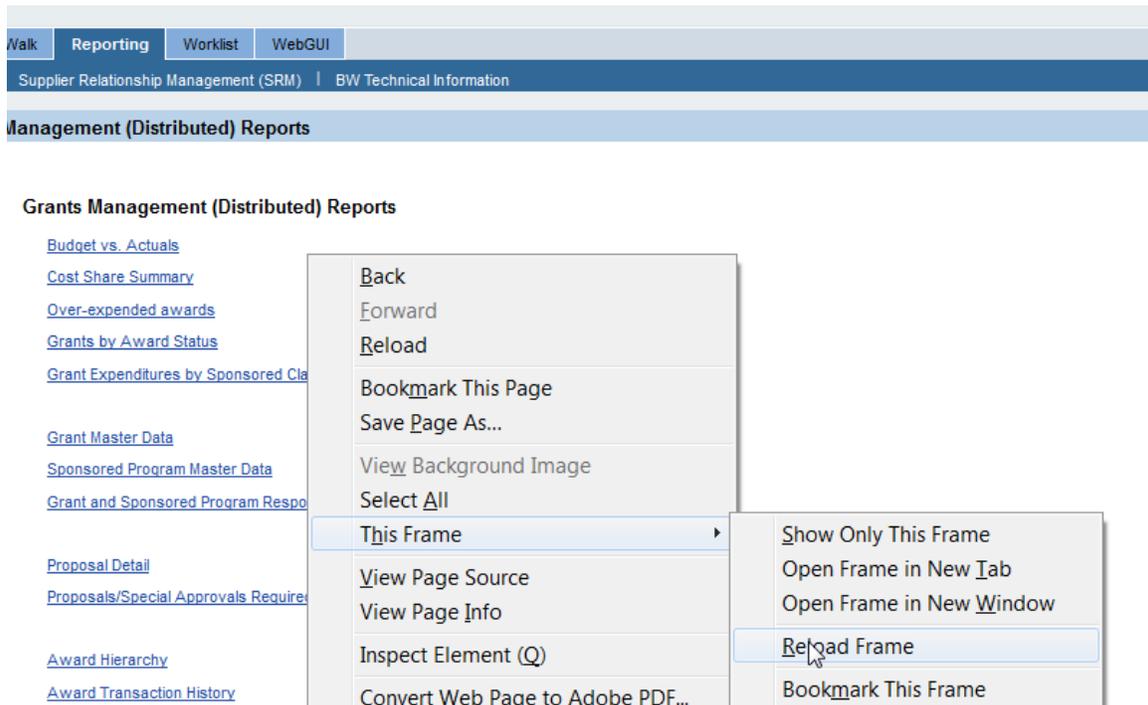
### FireFox

Within the folder that is not displaying the link to the new report(s):



Right click somewhere in the white space near the report names.

In the context menu that appears, roll over "This Frame" and then click "Reload Frame"



## Results and Next Steps

None